

Customer Satisfaction Survey

Dear Valued Customer,

My name is Dennis Eppert, and I have been with Paramount Lawn and Landscape for eleven years. Currently I am the Operations and Irrigation Manager, and have been in the sales department for several years. I take pride in my profession and have devoted my life's work to the lawn and landscape industry. At Paramount we strive to make your property "shine" through high quality professional grounds maintenance and landscape design/installation services at a competitive price. In order to ensure we are providing this high quality of service, we are asking our customers to take a brief moment to fill out the survey below, which will provide us with your valued feedback. We hope to use this information to give you the best possible service in the future.

Please contact me directly at (513) 984-5200, extension 172, with any questions or concerns and for all your lawn and landscape needs. Your Satisfaction is Paramount!

Thank you,

Dennis Eppert

Please complete the following *Customer Satisfaction Survey*:

Name _____ Date _____

Service(s) performed _____

Please use the scale of 1-5, with 5 being the best, to rank the items below:

	1	2	3	4	5	N/A
Overall Experience:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality of Work:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Professionalism:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Price:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Responsiveness:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reliability:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comments _____

(Please see reverse side.)



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Please list five people you would like to provide with a free property consultation and site review from Paramount Lawn and Landscape:

Name:

Relationship:

Phone #

_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

We appreciate your time and value the opportunity to provide you with continued services.

Your Satisfaction is Paramount!

